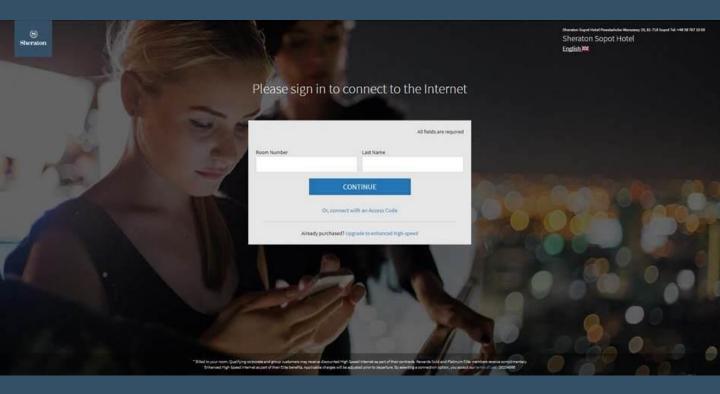Sheraton
SOPOT HOTEL

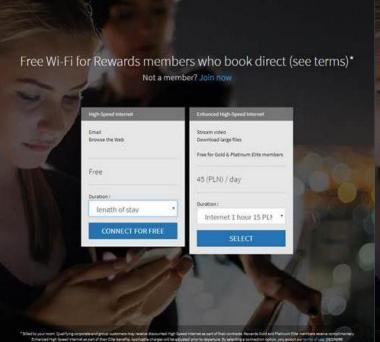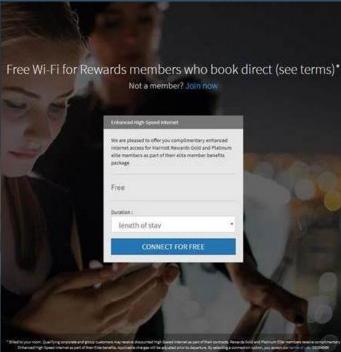# Sheraton Sopot Hotel Wi-Fi Guide

Authorization

- When connecting to WI-FI "Sheraton_Guest" guest will receive portal page or will be redirected after entering address in browser.

- Guest need to enter his room number (no '0' at beginning) and Last Name (for shared rooms it is recommended to enter Last Name of the first guest from Reservation system – room owner).
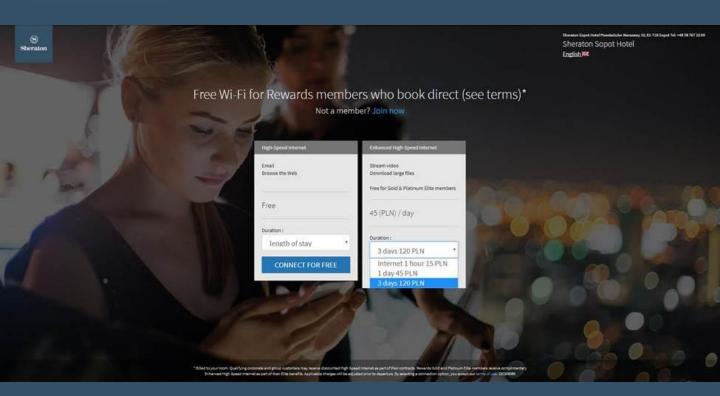
Authorization

- Guest will High-Speed Internet receive choose option screen.

- Guests with Enhanced High-Speed Internet (included in room price) will see the following screen.
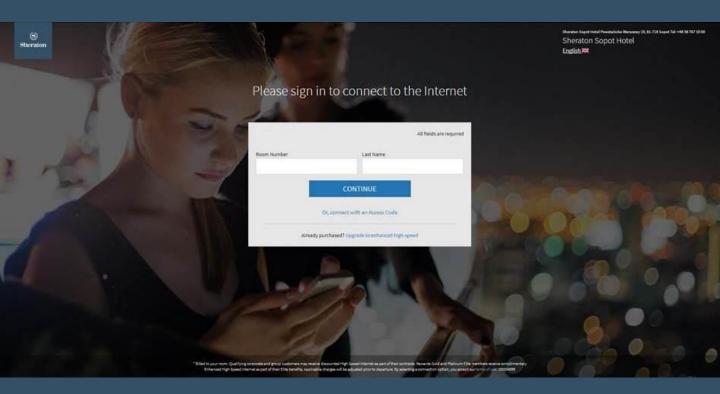
Pricing

All guests have two options of internet speed:

- Free of charge Basic speed up to 4 Mbps (called: High-Speed Internet)
- Paid Enhanced speed up to 15 Mbps* (called: Enhanced High-Speed Internet)
  - For 1 hour price is 15 PLN
  - For 24 hours price is 45 PLN
  - For entire stay price is dynamic based on LoS (Length of Stay)**
    - 80 PLN for 2 days
    - 120 PLN for 3 days
    - 160 PLN for 4 days
    - 190 PLN for 5+ days

*- Enhanced internet is included by default for Platinium, Gold, VIP SPG Members for entire stay. More in SPECIAL codes section. All prices are GROSS 23% tax in
**- Length of Stay is based on number of days. This means that guest will have only 3 option to choose: 1 hour, 24 hours, entire stay. Ex. Guest stays 6 days in hotel, he can choose: 1h for 15 PLN; 24h for 45 PLN; 6 days for 190 PLN. If he decide to upgrade/buy better internet for example 2 days before he will leave, the last option will be 2 days for 80PLN.

Frequently Asked Questions

1. *Where this Internet and pricing will be available?*
This portal and pricing is available in guest rooms. For this moment it's only for WI-FI.

2. *Did access on Lobby change?*
No, on Lobby every guest have access to free of charge Internet. (*Sheraton_Lobby*)

3. *If I buy/have Enhanced High-Speed Internet in room, will I have access in other hotel areas?*
No, for Lobby and Conference area guest needs to connect to free of charge Internet.

4. *Can I upgrade/change internet speed?*
To upgrade standard Internet speed to Enhanced Internet guest has to type upgrade.com in browser address bar and follow the instructions.